



# ELECTRONIC INVOICING SYSTEM INCIDENT REPORT

Report Reference: INC-2026-03-07-005

Generated: 18 March 2026, 00:57:09

## TAXPAYER INFORMATION

TIN: 70794419  
Trading Name: MMK LODGE  
Terminal ID: e183d64d-f6db-4dd8-8b4b-f3607a4c7274  
Site: MMKlodge

## INCIDENT DETAILS

Type: Api Failure  
Occurred: 07 March 2026, 18:23:14  
Duration: 246 hours 33 minutes (ongoing)  
Affected Invoices: 1  
Error Description: Invoice submission failed - API or network error

## AFFECTED INVOICES

Invoice Ref	Amount	Queued At	Attempts	Status
FA2603-0756	180,515.00 K	07/03/2026 18:23	5	Processed

## ACTIONS TAKEN

- Automatic retry attempts: 5
- User notified via email
- Reported to MRA: 14/03/2026 21:57
- Resolved

## DECLARATION

This incident report is submitted in compliance with Regulation 6(2)(j) of the VAT (Electronic Invoicing System) Regulations, 2025.

Submitted by: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

